Understanding Your Bill



- 1 This section shows how much you owe, when your bill is due, when the bill was mailed and your account number.
- 2 This chart shows your usage over the past 12 months. It can help you understand the differences in your bill total from month to month based on the amount of energy you used.
- 3 This section provides information about the different methods available to pay your bill: online, pay-by-mail and pay-by-phone. You can also find the contact information for our Customer Operations Center and outage reporting system in this section.
- 4 This tear out section is intended to be removed and included in the envelope along with your check, if paying by mail. If you have set up AutoPay, the date that funds will be withdrawn from your account is listed here.
- 5 Your account name, service address and account number are listed here.
- 6 The Meter Read Details section defines how we determine your usage. The previous reading is subtracted from the current reading to determine the metered usage for the month.
- 7 This section shows the full breakdown of your bill. It provides details on each adjustment calculation that is included in your total amount. Note: If you have an Outdoor Light, those charges will be listed separately.
- 8 The Usage Details section gives you a more detailed look at your usage over the past 3 months. It provides your total usage, average daily cost and the average temperature for the month. You can use this information to help understand your total bill and determine ways to save energy.

on or before \$103.90 Thank you for being a paperless customer! Sign up for billing and outage alerts to stay informed. You can manage your account by logging in at kentuckypower.com. Usage History (kWh): DSM \$0.08 Environr 2024 Methods of Payment PO Box 371496 Pittsburgh, PA 15250-7496 1-800-611-0964 (fee may apply) \$103.90 Need to get in touch? Customer Operations Center: 1-800-572-1113 Outages: kentuckypower.com/outages or 1-800-572-1113 Turn over for important information! JANE SMITH, 123 MAIN ST. ANY CITY, KY 41999-9999 unt due on or before \$103.90 March 3, 2025 Payment Amount \$ Make check payable and send to: KENTUCKY POWER COMPANY PO BOX 371496 PITTSBURGH, PA 15250-7496 ուկյիցիգենիիկորկյիլուկցինինընդների 000010390000010390010000000000326501803007020303007900006

